



## Our Services

**Arc Legal Assistance's core business skills are in the design, implementation and management of legal expenses insurance, legal helplines and assistance services.**

We market to a wide number of intermediaries, insurance companies, brokers, financial institutions and affinity groups.

Our approach promotes partnership and commonality of interests between Arc Legal, as the managing agent, and the solicitor and underwriter. This approach, when compared to the traditional model, offers a more streamlined and user-friendly claims handling process. This effectively reduces claims servicing costs, improves underwriting cost control and maximizes non-risk income generation to our clients.

We offer a portfolio of legal expenses insurance, including family, motor, commercial, property owners, travel, leisure and identity theft. We also offer a range of uninsured volume legal services, including will writing, conveyancing, pre-marital agreements, divorce, tax planning and probate services for individuals. All services are supported by a top class 24/7 telephone legal helpline.

In addition to our underwritten products, we offer a managing agent service that enables our clients the flexibility to choose to underwrite or place the underwriting of the legal expenses insurance themselves.

Our model is not an 'off the shelf' solution. All products and services are developed to meet the specific requirements of our clients and are sold on a 'white label' basis.

We have invested in a bespoke claims management system which we are able to tailor to specific business types.