

## Services - Assistance Services

Our service providers handle over 100,000 home emergency claims per year.

*“Arc Legal has developed an approach to assistance services which provides us with flexibility and is a good fit with our product range.”*

Derek Plummer,  
Commercial Director,  
MMA Insurance Plc

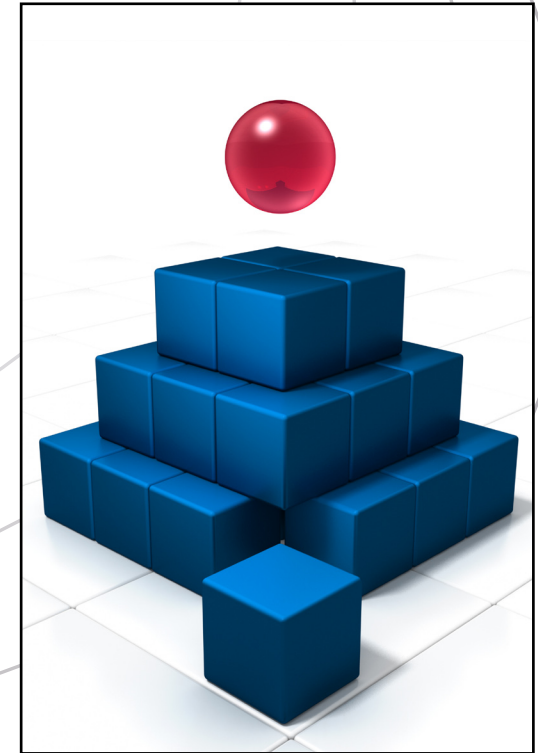
Arc Legal Assistance offers a broad range of assistance services via our network of top quality service provider

Our menu of services includes:-

- Motor breakdown assistance
- Emergency property assistance helpline and insurance
- Travel assistance
- Telephone and face to face counselling
- Medical information helpline
- Concierge helpline
- Removals assistance

All services are delivered on a 24/7 basis and can be ‘white labeled’ to our client’s brand. Extensive contractor networks are carefully monitored to ensure efficient assistance delivery and quality customer service.

We are able to construct flexible funding mechanisms for provision of these services, ranging from insured options to pay on use facilities.



**0844 770 9000**

**Assistance Services**